

AN UPDATE FROM TIM CHALK

I'd like to give a big thank you to all our colleagues and partners for working tirelessly to continue to serve our customers during the most challenging of times. We've been inspired by your commitment and I know that our customers have been very grateful to have been able to rely on you.

I also want to say thank you to our customers for your support and understanding which has meant that all the measures we put in place to allow us to stay open have been worthwhile. You have made our stores integral parts of your community and I believe that this has brought us all a lot closer, a relationship that we wish to continue to develop together.

As we begin to emerge from this global pandemic, we continue to employ the Government's recommended guidance in our stores, and as always, the safety of our colleagues and customers remains at the forefront of everything we do.

Thank you for your continued support.

Tim Chalk
CEO